



Hayes Performance Systems America
5800 W Donges Bay Road | Mequon, WI 53092

Hayes Performance Systems Europe
Dimismaning 20a | 85748 Garching bei München Germany

Account Application & Policy for Hayes Performance Systems

Thank you for your interest in establishing an account with Hayes Performance Systems. Please complete the application and documents that are included with this packet. Upon receipt and approval of your application, you will be contacted concerning your account status. Keep in mind that incomplete paperwork can delay the processing of your account.

To set up an account, you will need to provide the following:

- ☐ Account application (if applying for Net terms, please attach trade references)
- ☐ Sales & Use Tax Certificate completed and signed or a resale certificate issued by your state.

IBD Standards

To best serve our retailers, your business must be clearly identifiable as a retailer with dedication to the retail bicycle industry and operate with the intent of achieving profitability each year. All retailers are also expected to conduct ethical business practices and payment in a timely manner. Hayes Performance Systems reserves the right to close an account for any reason, including failure to provide true or complete information on this application, or failure to use a professional and respectful demeanor when communicating with Hayes Performance Systems staff. Please read, review, and abide by our Hayes MAP policy.

Invoicing

To help our environment and to aid in tracking communication, Hayes Performance Systems emails all invoices. You should expect to see your invoice via email the day after your ship date. If you do not receive your invoice please send an email to accounts.receivable@hbpsi.com. We will send you invoice and verify that we have the correct email address on file to ensure you receive your future invoices in a timely manner.

Returns

All returns must be pre-approved by Hayes Customer Care Department and issued an RMA number. We reserve the right to refuse returns without an RMA number. All new product returns may be subject to a 10% minimum restocking fee except where Hayes determines that the return is a result from an error on the part of Hayes.

Payment Options

- Credit Card (at the time of shipment) or on Net accounts (we do not store credit card information)
- ACH (see attached bank details)
- Wire Transfer
- Company Check/bank check/money order

NSF Check

You will be charged a \$35 NSF fee for all returned checks. If your account hasn't been approved for an open account, we reserve the right to suspend your terms and change to a prepay account.

To Contact Accounting:

Anne Riesenbergs – Accounts Receivable
262-478-6709 or 800-747-1681 ext.4509
accounts.receivable@hbpsi.com

Confidence is Unstoppable.

www.HayesPerformance.com ■ HayesBicycle.com

HAYES

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PROTAPER

REYNOLDS

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WHEELS
SPORT

HAYES
PERFORMANCE SYSTEMS



Hayes Performance Systems USA
5800 W Donges Bay Road | Mequon, WI 53092

Hayes Performance Systems EU
Dirnismaning 20a | 85748 Garching bei München Germany

Account Application for Hayes Performance Systems

Business Name: _____ Date: _____

Legal Name: _____ Tax ID: _____

Address: _____ City: _____ State: _____ Zip: _____

Phone: _____ Fax: _____ # of Locations: _____

Years in Business: _____ Business Type: ☐ Proprietorship ☐ Partnership/LLC ☐ Corporation

AP Contact Name: _____ AP Phone: _____ ext: _____

AP Email: _____ & _____

**Hayes Performance Systems sends all Invoices & Statements by Email.*

(List secondary email if you wish more than one person to receive invoices.)

Purchasing Name: _____ Purchasing Phone: _____

Ship to *(if different from above)* Purchasing Email: _____

Address: _____ City: _____ State: _____ Zip: _____

Resale Certificate (please attach copy if applicable)

I HEREBY CERTIFY: That I hold a valid re-seller permit number: _____

Issued in the state of: _____

Pursuant to the Sales and Use Tax Law; that I am engaged in the business of selling bicycle products and accessories that the tangible personal property described herein which I shall purchase from Hayes Performance Systems, will be resold by me in the form of tangible property; provided, however, that in the event any such property is used for any purpose other than retention, demonstration, or display while holding it sale in the regular course of business, it is understood that I am required and responsible by Sales and Use Law to report and pay tax to state named above.

(Printed name & title of Authorized Agent)

(Signature of Authorized Agent)

Agreement:

I have read, understood, and will comply with the terms and conditions, shipping, warranty, advertising, and return policies of Hayes Performance Systems. The undersigned certifies that the information given in the application is true and correct to the best of his/her knowledge. MUST BE SIGNED BY AN OFFICER, OWNER, OR PRINCIPAL OF THE COMPANY.

(Print Name)

(Company Name)

(Signature)

(Title)

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